CASE STUDY

MQAttach
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INTEGRATD FOR BOOMI

Bring your integration experience to the business user.

At a glance

A major enterprise relying on Boomi for mission-critical integrations sought to improve visibility, reduce operational latency, and empower business users to take control of integration outcomes. By implementing IntegratD for Boomi, developed by MQAttach, the company transitioned from opaque, IT-driven monitoring to a real-time, secure, and self-service integration oversight model — hosted entirely on their own infrastructure.

ADD-ON OFFERINGS

IntegratD for Boomi

Professional Service

Common Architecture Framework

Customized Solutions

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CHALLENGES

- As operations were scaled, the customer's integration needs grew more complex. Boomi provided a strong low-code/no-code foundation, but key challenges remained:
- Lack of transparent logging and audit trails during high-volume, low-latency transactions.
- Limited access for business users to monitor, search, or respond to integration issues.
- Dependency on Boomi cloud-based logging, which raised concerns around control, compliance, and latency.
- Manual SLA tracking and disconnected error handling workflows.
- The company needed a solution that preserved Boomi's simplicity, but with enhanced data control, real-time logging, and visibility hosted on-premise — under their own rules.

SOLUTIONS

IntegratD extended the Boomi integration platform with a zero-code, plug-and-play logging and monitoring layer. Delivered as a Boomi-certified connector, IntegratD enabled seamless logging and control from within Boomi flows — without code.

Key Features Deployed:

- Reliable low-latency logging, with guaranteed delivery using MQ-based queues (ActiveMQ, IBM MQ, RabbitMQ, etc.).
- Smart alerts and SLA tracking, alerting business users to delays or failures in real time.
- Searchable, interactive dashboards for process-level and document-level tracking.
- On-premise data storage: "Your server, your rules" — no dependency on external cloud storage.
- Advanced logging connector: Automatically captures execution metadata (process name, ID, SLA class) — no manual setup required.

Improve Visibility   Customizable Notifications   Seamless Data Flow even in Low Latency   Customizable Dashboards

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IMPLEMENTATION HIGHLIGHTS

- No-code deployment of IntegratD connector in Boomi flows using drag-and-drop shapes (Start, Progress, Fail, Complete).
- Event-driven model with asynchronous message queuing — enhancing fault tolerance and scalability.
- Reuse of common logging shapes across hundreds of flows, reducing configuration time and standardizing processes.
- Business user training on smart search, filters, and dashboard usage — reducing IT support dependency.

RESULTS

- Reduction in support tickets related to integration visibility.
- Milliseconds-level logging latency — even during high-volume, concurrent transaction loads.
- Full retention control: customizable log retention periods per compliance or operational needs.
- Enhanced SLA adherence, with proactive alerts before breaches occur.
- Increased autonomy for business teams, who can now trace, debug, and respond without waiting for IT.

WHY IT MATTERS

IntegratD enables Boomi customers to:
- Maintain full ownership of integration data and logs including long-term retention transaction data.
- Deliver enterprise-grade visibility without introducing new complexity.
- Scale safely with non-blocking, asynchronous message handling — especially important for operations that require uninterrupted throughput.
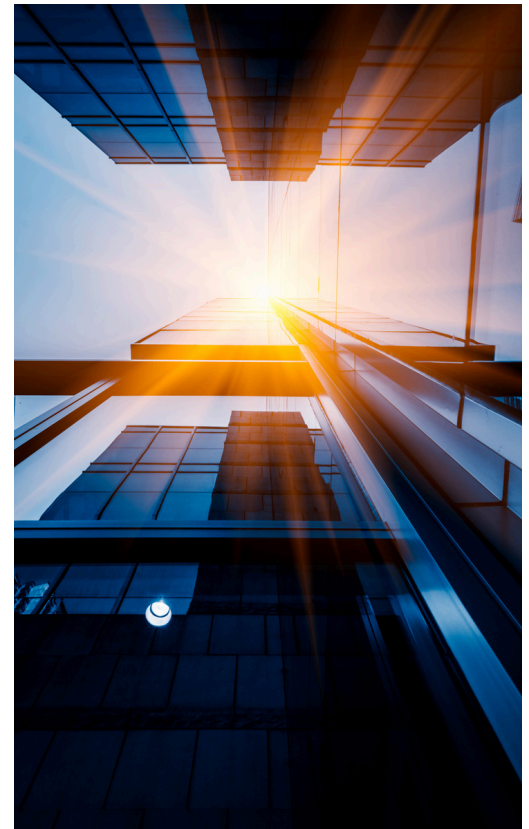
CONCLUSION

This deployment showcases how organizations can unlock the true potential of Boomi by adding real-time monitoring, user-friendly interfaces, and secure, customizable logging. IntegratD doesn't just enhance Boomi — it transforms how integration is managed across the business.

To learn more or schedule a demo, visit mqattach.com.

Business Impact

The solution provided greater control over integration data while preserving Boomi's ease of use. Teams gained real-time visibility into what was happening — and where — across their integrations. With low-latency logging, customizable alerts, and role-based dashboards, the organization was able to respond faster, manage more effectively, and reduce their reliance on IT for routine monitoring and intervention.

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